

New electronic visa on arrival regulations now in place!

Overview

With visits by foreign nationals and tourists picking up as a consequence of an improved COVID-19 situation in Indonesia (due partly to the increase in vaccinations), the Indonesian government is now facilitating immigration services for such visitors by offering a new system for visas on arrival (**VoA**).

The new VoA system is regulated in Directorate General of Immigration Circular Letter No.IMI-0794.GR.01.01 of 2022 concerning the “Immigration Policy for Electronic Visa on Arrival (**e-VoA**), Visa on Arrival and Free Visa, to Support Sustainable Tourism amid the Corona Virus Disease 2019” (**New Circular Letter**).

To try out the new e-VoA system and payment methods through the relevant payment gateways, trials were held in early November 2022, after which the system and payment methods were implemented to start operation on 10 November 2022. Through the New Circular Letter, the government has provided more details on how to obtain an e-VoA and changes to the list of cross-border checkpoints for e-VoA holder arrivals.

The New Circular Letter came into effect on 1 December 2022.

Permitted activities and e-VoA validity

An e-VoA is a single-entry visa that permits overseas visitors to engage in following activities:

1. tourism;
2. government duties;
3. business discussions;
4. the purchase of goods;
5. meetings; and
6. transits.

An e-VoA is valid for 30 days commencing on the arrival date in Indonesia, and is only extendable once, for a maximum of another 30 days. An extension can be applied for by the overseas visitor at the relevant Immigration office.

E-VoA application procedure

The citizens of 86 countries are eligible to apply for e-VoAs. Citizens of such countries can apply for an e-VoA before their arrival by submitting an e-VoA application through the Directorate General of Immigration (molina.imigrasi.go.id) (**e-VoA Application**), taking the following steps:

1. create and activate an account for the e-VoA Application;
2. provide necessary personal information and upload the relevant documentation (i.e. passport, return ticket, photograph and email address);
3. provide information on the visa type, arrival date and intended Indonesian address; and
4. pay a Rp500,000 fee (approximately US\$32) through a debit or credit card.

Provisions in the New Circular Letter require each overseas visitor to show the following documents upon arrival:

1. passport (i.e. a diplomatic passport, official passport, or regular passport) that is valid for at least six months. (This means that a “non-regular” passport-holders (e.g. holders

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- of emergency passports, *titre du voyage* and identity certificates) cannot obtain an e-VoA);
- return ticket or onward ticket (if the overseas visitor will continue on to another country); and
 - proof of payment of the Rp500,000 fee.

Immigration checkpoints

e-VoA holders may leave Indonesia through all immigration checkpoints. Details of these checkpoints are set out in Annexure II to the New Circular Letter. However, under the New Circular Letter, the cross-border posts (*pos lintas batas*) for checkpoints have been reduced from seven to six points (by removing the Sota checkpoint under the Merauke office from the list).

We anticipate that the relevant regulations and measures impacting foreign nationals and tourists visiting Indonesia will continue to change and will be evaluated according to changes in the COVID-19 situation. We will continue to update you on these developments as and when they occur.

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